



**Muni  
Service Delivery  
Daily Report**

Sunday, September 20, 2009





## Content

• Football game service summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15



**SAN FRANCISCO MUNICIPAL RAILWAY  
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - SEAHAWKS  
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT:      **SCHEDULED**      **ACTUAL**  
     

**PRE GAME SERVICE:**

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	29	376	
	87 / T SHUTTLE	4	40	654	
	75 X	13	22	1147	
	77 X	14	30	1155	
	78 X	13	21	700	
	79 X	14	35	1655	
	<b>TOTAL</b>	<b>62</b>	<b>177</b>	<b>5687</b>	

LRV SERVICE	K T LINE	4 EXTRA TRAINS	12	HEADWAY	PASSENGERS
				8:35	870

**POST GAME SERVICE:**

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	9	425
	87/T SHUTTLE	9	440
	75X	7	685
	77X	16	935
	78X	11	815
	79X	17	1440
	<b>TOTAL</b>	<b>69</b>	<b>4740</b>

CANCELLED COACHES	<input type="text" value="3"/>
-------------------	--------------------------------

LOADED COMPLETED @:

LRV SERVICE	K T LINE	4 EXTRA TRAINS	8	HEADWAY	PASSENGERS
				7:45	830

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

**09 21 2009 MONDAY AM NOLO REPORT**

<b>Cable Car</b>	0				
<b>Flynn</b>	0				
<b>Kirkland</b>	0		1		
<b>Woods</b>	4				16X=1, 44=2, 48=1
<b>Potrero</b>	1	9	1		OP: 14=1. EQIP: 7=2, 14=1, 24=1
<b>Presidio</b>	0				
<b>Metro</b>	2				KT=1, L=1
<b>F line</b>					
<b>TOTAL</b>	7	9	2		

**Special Events**

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

**SUNDAY 09 20 09 PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	1=9 1=9X 2=38
<b>Kirkland</b>	3	0	2	0	1=2 1=12 1=47
<b>Woods</b>	0	0	1	0	
<b>Potrero</b>	4	0	1	0	2=14 1=30 1=49
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	0	0	1=M
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	13	0	4	0	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>MONDAY 9/20/09 -</b>							
Revised 2/21/08							
<b>Cable Car</b> one-piece	1	9	4.5%	<b>46</b>	1	9	2.2%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	2	2	5.3%	<b>107</b>	4	2	3.7%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	4	4	7.0%	<b>138</b>	6	4	4.3%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	1	2	1.1%	<b>156</b>	1	2	0.6%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	2	2	3.0%	<b>136</b>	4	2	2.9%
<b>Potrero</b> multi-piece	4		4.5%				
<b>Presidio</b> one-piece	0	4	0.0%	<b>113</b>	0	4	0.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	0	6	0.0%	<b>79</b>	0	6	0.0%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	1	9	10.0%	<b>30</b>	3	9	10.0%
<b>F Line</b> multi-piece	4		44.4%				
<b>System total</b>				<b>805</b>	19	38	2.4%

# Accidents

Sun Sep 20, 2009

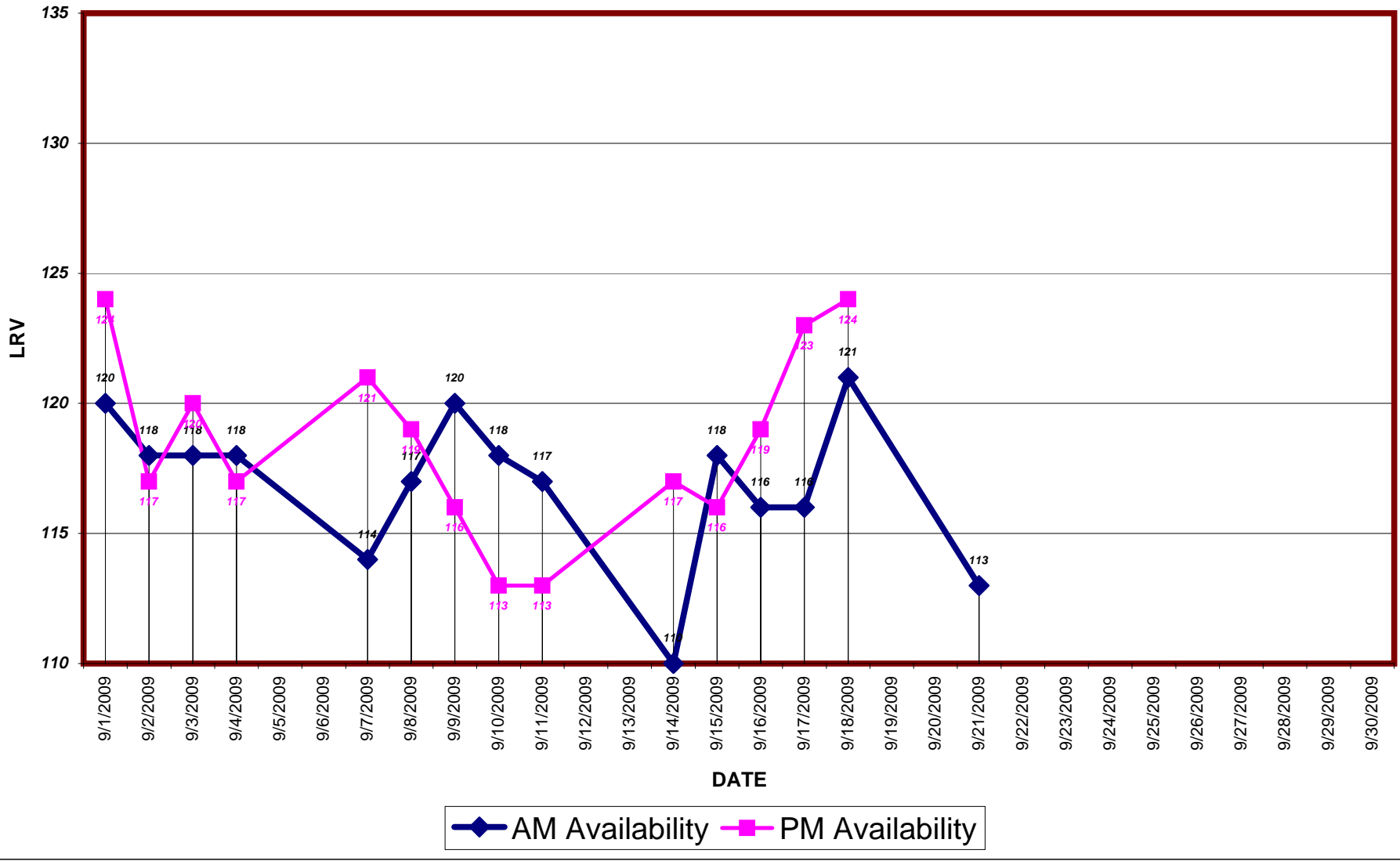
TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
04:07 09/20/09	R	S.F.P.D ME	86				J	SAN JOSE & RANDALL (IB,OB)	AUTO ON THE TRACKS	IB	04:07	05:23	13
							1067888	METRO DISP.*; B. UPCHURCH*, M.ECHIVARRE, LSGP, R. AREVALO*, G. PINTO*, METOR SHOP 4-S-46, & 4-S-48, SFPD VEH DELAY: 01:16					
11:10 09/20/09	R	OPERATOR KI	41	4	675	28	8357	PARK PRESIDIO & BALBOA (IB)	ADDICENT COACH/AUTO COLLIDED AUTO MADE CONTACT WITH L REAR OF COACH.	IB	11:10	12:10	40
							1067944	NO IN INJURIES, MINOR DAMAGE TO COACH, NAJOR DAMAGE TO R SIDE OF AUTO. INSP.T64 JOHNSON,B. VEH DELAY: 01:00					
18:15 09/20/09	R	OPERATOR PR	26	2	133	5	5499	MARKET & 1ST STREET (IB)	ACCIDENT-COACH & AUTOMOBILE	IB	18:15	19:35	38
							1068000	MR. D. HILL*; SYSTEM SAFETY*; CLAIMS 6A42*; VIDEO PULLED*; INSP. T. ALDANA REPORT NO DAMAGE TO COACH; MODERATE DAMAGE TO AUTOMOBILE; NO POST ACCIDENT TEST NECESSARY. VEH DELAY: 01:20					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:01 09/20/09	R OPERATOR GV	23	5	166	F	1811	MARKET BETWEEN MAIN & BEALE (IB)	WIRES DOWN,	IB	09:01	09:36	75
						1067923	OVERHEAD 820 CLEARED, MRO 4C55 HAYNES, MRO 4T75 ECHEVARRIE, MRU 4S47, MGR 4M1 S. BRITT, SWITCH BACKS AT MARKET-11TH. AND FERRIES. M/C SHUTTLE 646-12-8360 VEH DELAY: 00:35 LINE DELAY: 00:35		LD	09:01	09:36	
16:15 09/20/09	R OPERATOR PO	39	7	343	33	5457	24TH STREET BETWEEN POTRERO & HAMPSHIRE (IB)	SFPD ACTIVITY BLOCKING	IB	16:15		38
						1068006	1M1 J. STUART; INSP. J. CLARK; INSP. B. LIANG; INSP. L. WILSON; SFPD CLOSED 24TH STREET REGARDING CRIME SCENE INVESTIGATION. 48 LINE REROUTE O/B: L/POTRERO; R/25TH STREET; R/BRYANT; L/24TH STREET TO REGULAR ROUTE; I/B: R/BRYANT; L/25TH STREET L/POTRERO TO REGULAR ROUTE. 33 LINE REROUTE: SWITCH BACK OUTBOUND TO INBOUND AT 17TH STREET & KANSAS. LINE DELAY: 03:38		LD	16:15	19:53	



# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>Monday</b> <b>9/21/2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

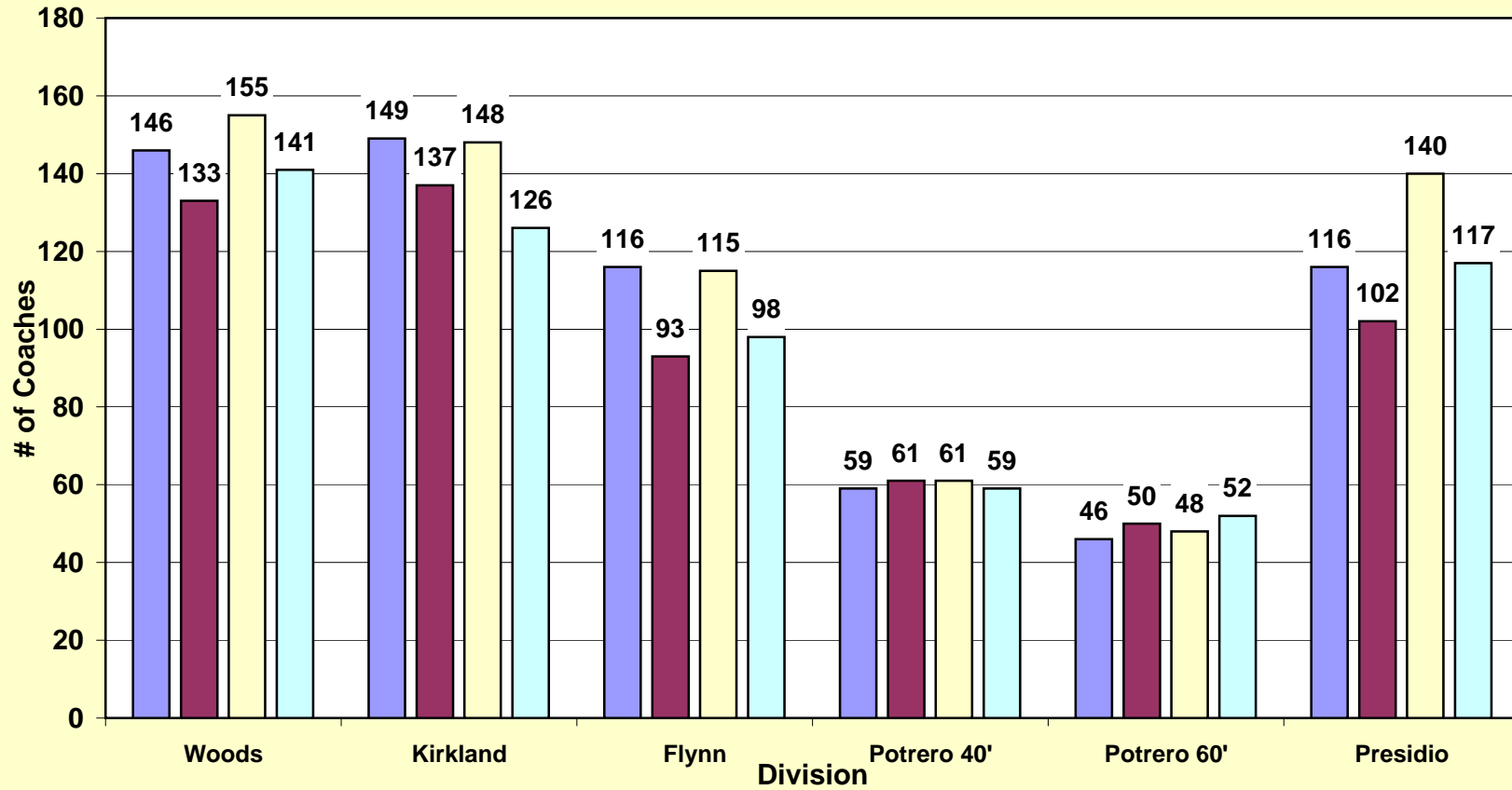
AIR SYSTEM	0
ATCS	4
BRAKE SYSTEM	1
COUPLER	2
DOORS / STEPS	4
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	1
PROPULSION	3
TRUCK NOISE/ FLAT/	2
PM / WEEKLY	4
SUPPORT SHOP	2
BODY/PAINT SHOP	0
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **38**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>9/21/2009</b>				<b>Monday</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>38</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>113</b>	<b>13</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 9/21/09 & 9/18/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>9/21/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	56	102	219	589
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	1	1	0	2	14
Campaigns / retrofits	6	0	1	7	0	0	3	3	10
Maintenance Holds	35	6	8	49	16	28	49	93	142
Awaiting parts	0	1	0	1	7	17	9	33	34
Radio	0	1	1	2	0	0	0	0	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	146	149	116	411	59	46	116	221	632
Final a.m. pull-out	133	137	93	363	61	50	102	213	576
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	4	0	0	4	0	0	0	0	4
<b>Afternoon (p.m.) availability</b>									
<b>9/18/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	0	4	9	0	0	0	0	9
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	26	7	9	42	14	26	25	65	107
Awaiting parts	0	2	0	2	7	17	9	33	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	148	115	418	61	48	140	249	667
Final p.m. pull-out	141	126	98	365	59	52	117	228	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	0	3	5	0	1	1	2	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, SEPTEMBER 20, 2009</b>											
Green	132	34	8	5	10	11	25.8	6.1	3.8	7.6	8.3
Cable Car	120	35	12	6	7	10	29.2	10.0	5.0	5.8	8.3
Potrero	180	50	26	2	12	10	27.8	14.4	1.1	6.7	5.6
Presidio	137	29	8	6	9	6	21.2	5.8	4.4	6.6	4.4
Kirkland	176	51	20	8	12	11	29.0	11.4	4.5	6.8	6.3
Woods	223	50	22	4	13	11	22.4	9.9	1.8	5.8	4.9
Flynn	133	34	11	5	13	5	25.6	8.3	3.8	9.8	3.8
<b>Total</b>	<b>1,101</b>	<b>283</b>	<b>107</b>	<b>36</b>	<b>76</b>	<b>64</b>	<b>25.7%</b>	<b>9.7%</b>	<b>3.3%</b>	<b>6.9%</b>	<b>5.8%</b>

**Summary For The Last 7 Days**

SUNDAY 9 13	1,095	268	96	40	75	57	25%	9%	4%	7%	5
MONDAY 9 14	1,660	362	127	52	117	66	22%	8%	3%	7%	4
TUESDAY 9 15	1,625	331	102	52	108	69	20%	6%	3%	7%	4
WEDNESDAY 9 16	1,642	343	120	57	107	59	21%	7%	3%	7%	4
THURSDAY 9 17	1,617	364	121	53	123	67	23%	7%	3%	8%	4
FRIDAY 9 18	1,647	363	130	54	120	59	22%	8%	3%	7%	4
SATURDAY 9 19	1,143	301	122	41	77	61	26%	11%	4%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.