



**Muni
Service Delivery
Daily Report**

Monday, September 21, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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TUESDAY 09 22 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	1	0	14xl=1
Kirkland	0	0	0	3	
Woods	2	0	1	0	44=1, 67=1
Potrero	1	8	0	0	opr 41=1. equ/ 6=1, 7=1, 14=1, 22=1, 24=1, 30=1,41=1 49=1
Presidio	0	0	0	0	
Metro	1	0	0	0	KT= 1
F line	1	0	0	0	F=1
TOTAL	6	8	2	3	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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MONDAY 09 21 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=59
Flynn	0	0	1	0	
Kirkland	2	0	0	0	1=10 1=47
Woods	5	0	0	0	1=16X 1=18 1=23 1=27 1=29
Potrero	4	3	0	0	2=22 1=24 4=41
Presidio	1	0	0	0	1=4
Metro	0	1	0	0	
F line	0	0	0	0	
TOTAL	13	4	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/21/2009							
Revised 6/15/09							
Cable Car one-piece	1	3	4.5%	49	1	3	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	4	0.0%	154	0	4	0.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	3	1.8%	212	1	3	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	6	1.1%	251	3	6	1.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	0	1.5%	212	3	0	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	4	0.0%	174	0	4	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	6	3.0%	146	3	6	2.1%
Metro multi-piece	2		4.1%				
F Line one-piece	1	4	10.0%	33	3	4	9.1%
F Line multi-piece	4		44.4%				
System total				1231	14	30	1.1%

Accidents

Mon Sep 21, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:28 09/21/09	T	INSP G PINTO ME	88	0	15	N	1506	EMBARCADERO STATION (IB)	OPERATOR REPORTED INJURY THAT OCCURRED AT DUBOCE & NOE AT 0708 HOURS	IB	07:28		88
							1068091	[LRV2=1436]OPERATOR REPORTED FALL OUTSIDE CAR WHILE INVESTIGATING NOISE UNDER TRAIN; CLAIMED INJURY TO HIP & BOTH ARMS; OPERATOR TRANSPORTED SELF TO HOSPITAL; INSP G PINTO; MGR G WILLIAMS*; MGR S BRITT*; METRO DISP*; TWU LOCAL 250-A*; TURNAROUND OPERATOR BANKED TRAIN AT KING & 6TH ST; INSP C DEBONO*; MRU 4S31 CHECKED UNDER TRAIN AND FOUND NO DEFECT; SI SATELLITE YARD - KING & 6TH ST N/R [EOR 14:12] VEH DELAY: 06:44					
16:49 09/21/09	R	OPERATOR PO	29		392	49	7127	VAN NESS & GREENWICH (IB)	ACCIDENT (COACH / AIRPORT SHUTTLE BUS) NO INJURY	IB	16:49	17:21	26
							1068146	INSP L. BROWN RESP. NO INJURY, NO DAMAGE, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A42*. VEH DELAY: 00:32					

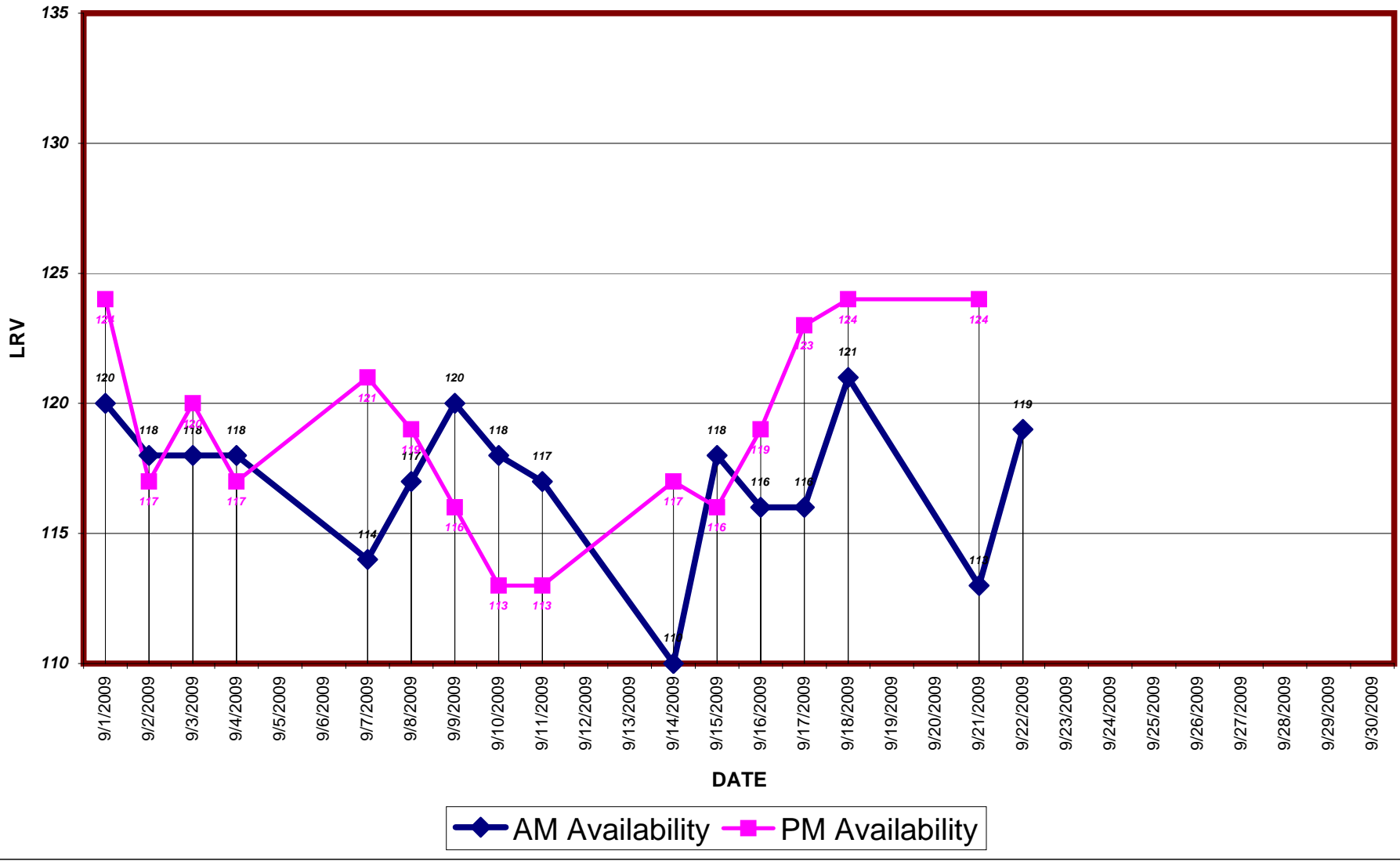
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:50 09/21/09	R OPERATOR KI	38	0	802	19	8360	25TH STREET & WISCONSIN (OB)	PASSENGER INJURED BY SHATTERED GLASS-JUVENILES THROWING BOULDERS AT COACH	OB	19:50	20:50	38
				1068170			MR. D. HILL*; SYSTEM SAFETY*; CLAIMS-6A42*; VIDEO PULLED; SFPD*; INSP. L. WILSON; INSP. J. GIANG; JUVENILES THROWING LARGE BOULDERS AT COACHES ON THE 19 & 48 LINES ON 25TH STREET BETWEEN WISCONSIN AND 25TH STREET. 5-6 AFRICAN AMERICAN JUVENILES 11-12 YEARS OLD. PASSENGER ON RUN 802/19/8360 INJURED BY FLYING GLASS. PASSENGER REFUSED AID. INSP. J. GIANG INTERVIEWED BOTH PASSENGER AND OPERATOR. RUN 800/19/8362 SENT IN WITH A SHATTERED REAR WINDOW ALSO SUSTAINED DAMAGE AT THE SAME LOCATION. DUE TO MUTIPLE ROCK THROWING INCIDENTS-ONE WHICH RESULTED IN A MALE PASSENGER SUSTAINING A FACIAL LACERATION, THE 19 & 48 LINES WERE REROUTED. 19 LINE I/B & OB 26TH STREET TO CONNECTICUT TO REGULAR ROUTE. 48 LINE I/B & O/B 23RD /DEHARO/SOUTHERN HEIGHTS/22ND STREET/WISCONSIN TO REGULAR ROUTE. SI KIRKLAND VEH DELAY: 01:00					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	124
09/22/09	TUESDAY	119	
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/22/2009 Tuesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

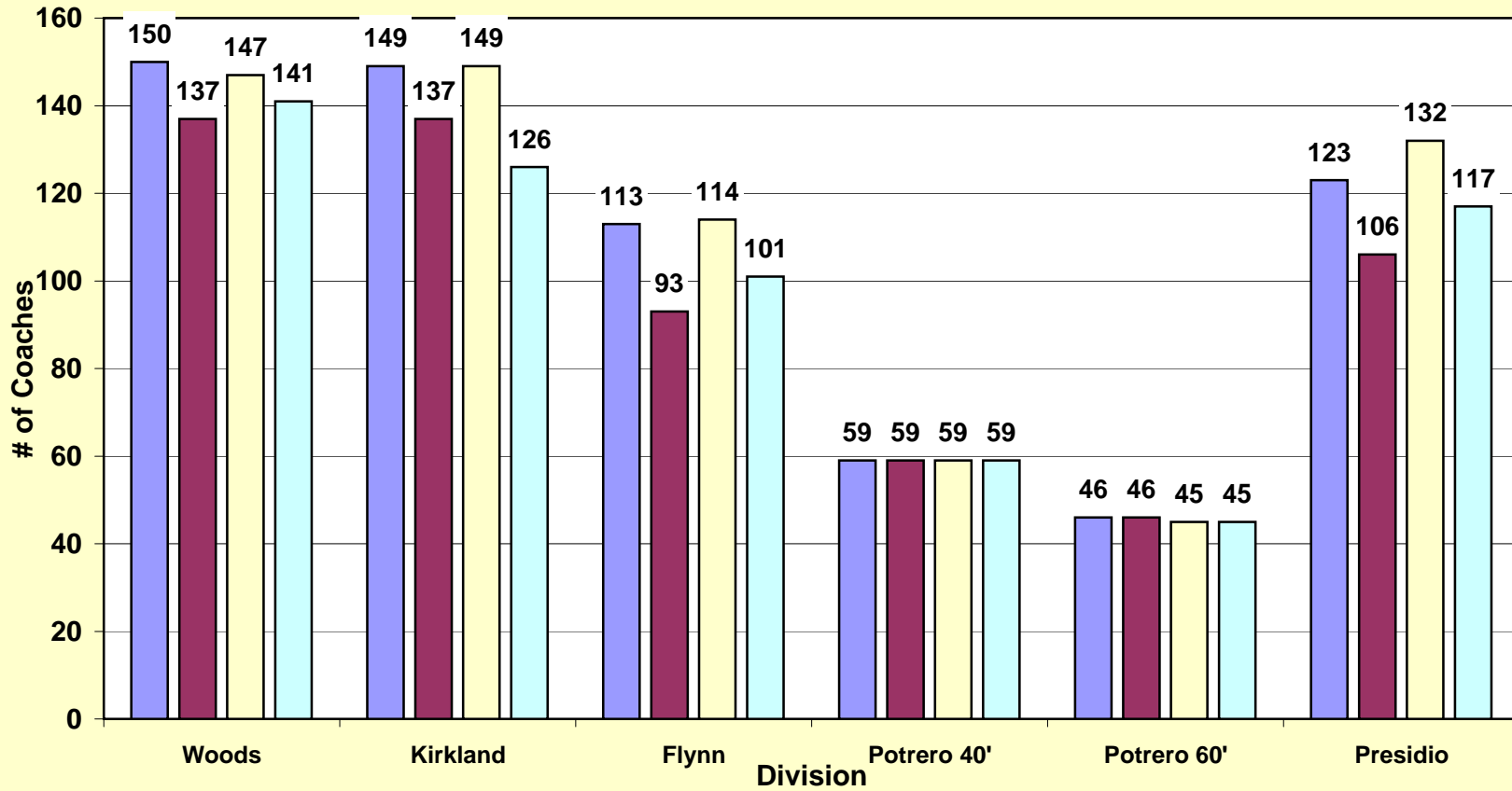
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	2
COUPLER	1
DOORS / STEPS	1
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT/	2
PM / WEEKLY	5
SUPPORT SHOP	1
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **32**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Tuesday 9/22/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	32	8	3	3
Equipment available for service @ 7:30 a.m.	119	13	7	5

Motor & Trolley Coaches Availability
A.M. 9/22/09 & 9/21/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/22/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	138	137	95	370	61	56	102	219	589
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	2	0	0	2	15
Campaigns / retrofits	6	0	2	8	0	0	3	3	11
Maintenance Holds	31	6	11	48	16	27	42	85	133
Awaiting parts	1	2	0	3	7	17	11	35	38
Radio	0	0	0	0	1	0	1	2	2
Farebox	1	0	1	2	0	0	0	0	2
Equipment available for service @ 7:45 a.m.	150	149	113	412	59	46	123	228	640
Final a.m. pull-out	137	137	93	367	59	46	106	211	578
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	2	0	2	4	0	0	0	0	4
Afternoon (p.m.) availability									
9/21/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	34	6	10	50	16	28	33	77	127
Awaiting parts	1	2	0	3	7	17	10	34	37
Radio	0	0	0	0	1	0	1	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	147	149	114	410	59	45	132	236	646
Final p.m. pull-out	141	126	101	368	59	45	117	229	597
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	0	0	2	0	0	1	1	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, SEPTEMBER 21, 2009											
Green	248	59	19	11	13	16	23.8	7.7	4.4	5.2	6.5
Cable Car	143	39	13	5	11	10	27.3	9.1	3.5	7.7	7.0
Potrero	286	68	32	5	16	15	23.8	11.2	1.7	5.6	5.2
Presidio	213	40	14	7	12	7	18.8	6.6	3.3	5.6	3.3
Kirkland	266	57	13	10	21	13	21.4	4.9	3.8	7.9	4.9
Woods	312	65	26	3	27	9	20.8	8.3	1.0	8.7	2.9
Flynn	200	45	18	6	13	8	22.5	9.0	3.0	6.5	4.0
Total	1,668	373	135	47	113	78	22.4%	8.1%	2.8%	6.8%	4.7%
Summary For The Last 7 Days											
MONDAY 9 14	1,660	362	127	52	117	66	22%	8%	3%	7%	4
TUESDAY 9 15	1,625	331	102	52	108	69	20%	6%	3%	7%	4
WEDNESDAY 9 16	1,642	343	120	57	107	59	21%	7%	3%	7%	4
THURSDAY 9 17	1,617	364	121	53	123	67	23%	7%	3%	8%	4
FRIDAY 9 18	1,647	363	130	54	120	59	22%	8%	3%	7%	4
SATURDAY 9 19	1,143	301	122	41	77	61	26%	11%	4%	7%	5
SUNDAY 9 20	1,101	283	107	36	76	64	26%	10%	3%	7%	6
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											