

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, September 28, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.4</b>	<b>30</b>	<b>38</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>20</b>	<b>19</b>	<b>-5%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>143</b>	<b>186</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>51</b>	<b>13%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>30</b>	<b>-36%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>128</b>	<b>31%</b>
<b>TOTAL</b>	<b>703</b>	<b>799</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	229	54	14	8	18	14
Cable Car	116	14	2	5	6	1
Potrero	237	70	17	10	35	8
Presidio	194	27	6	8	5	8
Kirkland	231	48	14	11	16	7
Woods	369	70	18	9	27	16
Flynn	191	38	14	3	17	4
<b>TOTAL</b>	<b>1,567</b>	<b>321</b>	<b>85</b>	<b>54</b>	<b>124</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:40 09/28/10	R OPERATOR WO	27	726	38	66	8526	8TH AVE & KIRKHAM	INJURY ACCIDENT COACH & AUTO	IB	08:40	09:45	39
				1128815			INSP E. TUCKER, LEAD INSP STUART, 6A40, SYSTEM SAFETY*, VIDEO*, MEDIC, POLICE #311, TREATED & RELEASED, NO 799, NO DAMAGE TO COACH VEH DELAY: 01:05					
10:46 09/28/10	R OPERATOR ME	23	1928	52	L	1484	OCEAN & ASHTON	ACCIDENT TRAIN AND AUTO	PI LD	10:46 10:46	11:07 11:07	85
				1128831			[LRV2=1498]INSP F. CADELINA CLEARED. VIDEO*, CLAIMS 6A40*, K. SHAH*, INSP D. CASTRO. VEH DELAY: 00:21 LINE DELAY: 00:21					
14:31 09/28/10	R OPERATOR WO	27	0962	117	9	8114	BAYSHORE & CORTLAND (OB)	ACCIDENT COACH & FIRE HYDRANT, NO INJURY.	OB	14:31	16:15	30
				1128912			INSP J CLARK: LEAD INSP A ANDREWS RESP. MAJOR DAMAGES TO RIGHT FRONT OF COACH. OP 799 & PLACED ON NON-DRIVING STATUS. INSP R FISHER TRANS NEW OPERATOR TO PULL COACH IN & TRANS OPERATOR 0962 FOR 799. DISP*. SYSTEM SAFETY*. VIDEO*. SI WOODS N/R VEH DELAY: 01:44					
14:55 09/28/10	R OPERATOR WO	26	3035	71	17	8514	JUNIPER SERRA & OCEAN (OB)	ACCIDENT COACH & TRUCK, NO INJURY.	OB	14:55	16:02	30
				1128878			INSP B NEWMAN CLEARED. RIGHT SIDE MIRROR OF TRUCK MADE CONTACT WITH LEFT SIDE MIRROR OF COACH. NO DAMAGE TO NEITHER VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A42*. VEH DELAY: 01:07					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:05 09/28/10	R OPERATOR ME	20	2476	101	L	1527	TARAVAL & 46TH AVE (IB)	ACCIDENT, NON-INJURY LRV / TRUCK	IB LD	15:05 15:05	15:33 15:33	81
							1128930	[LRV2=1490]INSP C GONZALEZ; MRU 4S24; CLAIMS 6A42; SENIOR STAFF/SYSTEM SAFETY*; SI GREEN N/R [EOR 20:08] VEH DELAY: 05:03 LINE DELAY: 00:28				
15:45 09/28/10	T 4S44 ME	87				727	MARKET & 11TH ST	ACCIDENT SHOP TRUCK & PARK MOTOR CYCLE		15:45	16:20	30
							1128855	INSP E DENNIS CLEARED. NO DAMAGE TO TRUCK 727. MINOR DAMAGE TO MOTOR CYCLE. LEAD INSP A ANDREWS*. VEH DELAY: 00:35				
15:47 09/28/10	R OPERATOR FL	27	1681	421	38	6212	GEARY & STOCKTON (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	15:47	16:56	30
							1128933	INSP S WONG CLEARED. MINOR DAMAGE TO RIGHT REAR TIRE GUARD OF COACH. MAJOR DAMAGE TO LEFT DOOR OF AUTO. AUTO HAS TO BE TOWED. OP 799. INSP K JOMOC TRANS NEW OPERATOR TO PULL COACH IN. CLAIMS 6A42*. DISP*. VIDEO*. LEAD INSP A ANDREWS*. SI FLYNN N/R VEH DELAY: 01:09				
17:29 09/28/10	R OPERATOR WO	27	3060	176	71	8436	PAGE & OCTAVIA (IB)	ACCIDENT COACH & SUV, ONE INJURY.	IB	17:29	18:32	30
							1128951	INSP D FONG RESP. ENGINE 36 TREATED AND RELEASED A 4-YRS OLD PASSENGER FROM THE SUV. COACH WAS REARENDED BY SUV. MINOR DAMAGE TO COACH. MAJOR DAMAGE TO SUV. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. LEAD INSP A ANDREWS*. VEH DELAY: 01:03				
19:25 09/28/10	R OPERATOR KI	26	3638	724	12	8340	2ND ST & HOWARD (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	19:25	20:10	30
							1128978	INSP E DENNIS CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO RIGHT FRONT OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. VEH DELAY: 00:45				
19:46 09/28/10	R OPERATOR PR	38	1310	117	1	5534	GEARY & 33RD AVE (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	19:46	20:18	30
							1128979	INSP D FONG CLEARED. MINOR DAMAGE TO RIGHT FRONT OF AUTO. MINOR DAMAGE TO LEFT FRONT OF COACH. NO 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A42*. VEH DELAY: 00:32				
22:42 09/28/10	R OPERATOR PO	25	3093	466	49	7022	MISSION & 14TH ST (IB)	ALTERCATION OPER/PASS	IB	22:42	22:50	25
							1129017	INSP.ESCOBAR* SFPD* OPERATOR CLEARED VEH DELAY: 00:08				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:05 09/28/10	R OPERATOR ME	20	2476	101	L	1527	TARAVAL & 46TH AVE (IB)	ACCIDENT, NON-INJURY LRV / TRUCK	IB LD	15:05 15:05	15:33 15:33	81
				1128930			[LRV2=1490]INSP C GONZALEZ; MRU 4S24; CLAIMS 6A42; SENIOR STAFF/SYSTEM SAFETY*; SI GREEN N/R [EOR 20:08] VEH DELAY: 05:03 LINE DELAY: 00:28					
15:19 09/28/10	R OPERATOR ME	20	2115	53	N	1424	GLEN PARK (IB)	787 BLOCKED / AUTOMOBILE ON TRACK	IB LD	15:19 15:19	15:44 15:44	81
				1128923			[LRV2=1470]INSP J CASTILLO; MRU 4S20; 4S35; SENIOR STAFF*; LSGP. VEH DELAY: 00:25 LINE DELAY: 00:25					
18:49 09/28/10	R OPERATOR GV	20	2604	172	F	1818	MARKET BETWEEN 3RD STREET & SUTTER (IB)	MAIN CONTROLLER SMOKING	IB LD	18:49 18:49	20:12 19:10	81
				1128998			INSP H HENLEY; MRU 4S27*; MRU 4S46 CLEARED; PCC SHOP REPAIRED; VEH DELAY: 01:23 LINE DELAY: 00:21					