



**Muni  
Service Delivery  
Daily Report**

Tuesday, September 29, 2009





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	Count	Time
<b>Baseball Game Service Summary Report SEPTEMBER 29, 2009</b>		
<b>ATTENDANCE: 28039</b>	<b>NUMBER OF</b>	
<b>PASSENGERS (appr.): 2180</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:14
Last IB trip at Embarcadero		19:40
Number of special IB trips	12	
Number of regular IB trips	43	
Total pre-game trips	55	
Average IB headway		3:49
Standard deviation		3:23
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:35</b>
First OB trip at Embarcadero		22:19
Last OB trip at Embarcadero		23:05
<b>Load completed</b>		<b>22:45</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	2	
KT	4	
L	0	
M	1	
N	5	
<b>Total post-game trips</b>	<b>12</b>	
<b>Average OB headway</b>		<b>4:40</b>
Standard deviation		3:55

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Lines affected</i>
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**09 30 09 WEDNESDAY AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	5	0	0	1	9X=2, 14XL=1, 38=2
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	2	0	0	0	14=1, 41=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	1	1	
<b>TOTAL</b>	7	0	1	2	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**TUESDAY 09 29 09 PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	1=9 1=38
<b>Kirkland</b>	2	0	0	0	1=10 1=47
<b>Woods</b>	9	0	0	0	1=26 1=27 2=29 1=36 2=44 1=48 1=53
<b>Potrero</b>	4	2	0	0	2=7 1=24 1=30 1=33 1=41
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	18	2	0	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 9/29/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	5	0.0%	49	0	5	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	6	2.6%	154	1	6	0.6%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	2	1.8%	212	2	2	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	4	11	4.6%	251	7	11	2.8%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	1	0	1.5%	212	1	0	0.5%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	0	5	0.0%	174	0	5	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	11	3.0%	146	3	11	2.1%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	2	10.0%	33	2	2	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>16</b>	<b>42</b>	<b>1.3%</b>

# Accidents

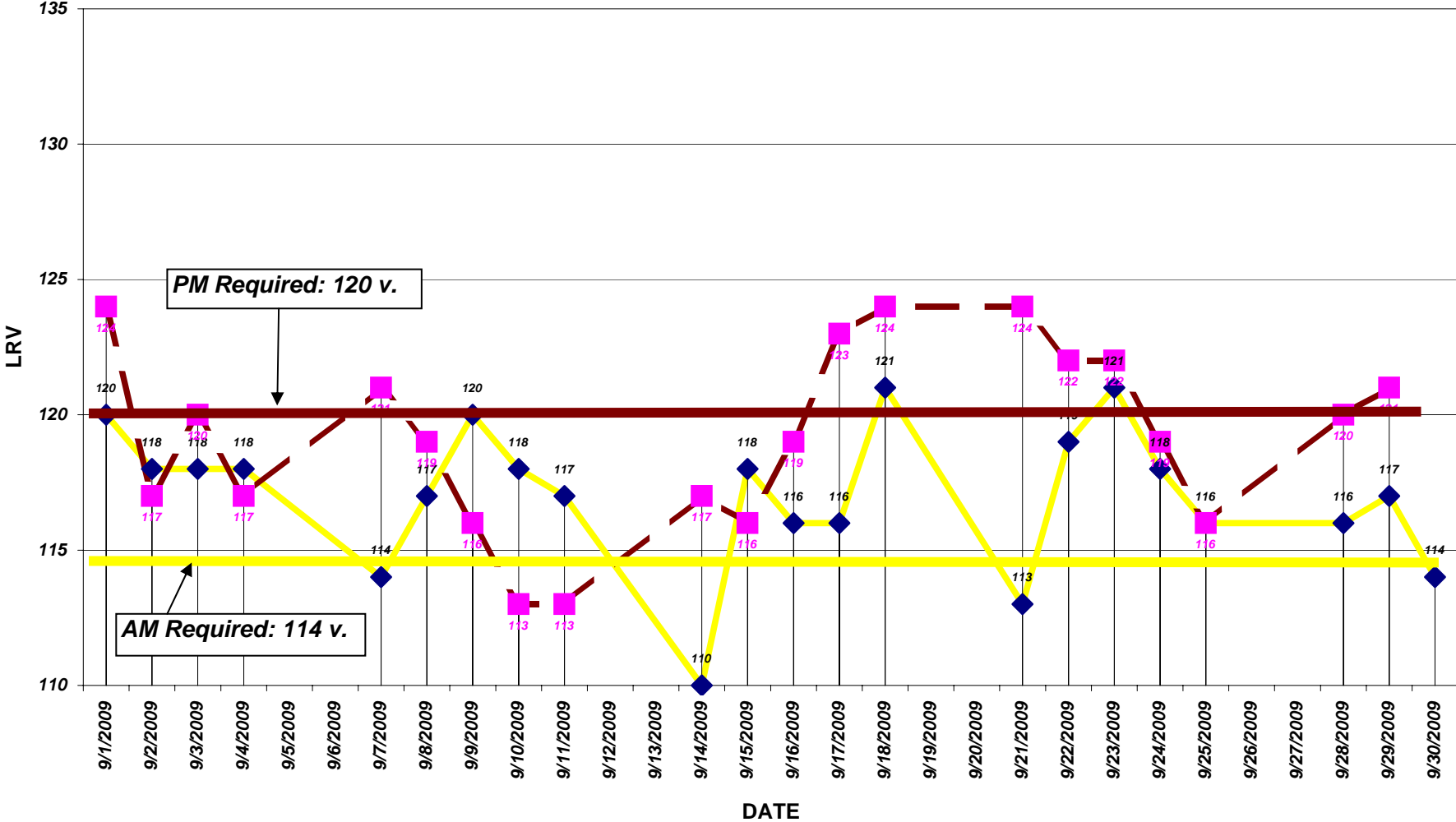
Tue Sep 29, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:53 09/29/09	R OPERATOR PO	38	1	452	14	7118	MISSION & 7TH STREET (OB)	ACCIDENT BICYCLE AND AUTO, BICYCLE BOUNCED OFF AUTO INTO RIGHT REAR OF COACH	OB	14:53	15:18	15
							1069504	INSPECTOR GIANG, J. CLEARED, SYSTEM SAFETY *, CLAIMS *, VIDEO *, AID REFUSED VEH DELAY: 00:25				
17:34 09/29/09	R OPERATOR PR	7	6	393	30	7035	4TH STREET & MARKET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	17:34	18:13	15
							1069498	INSP J GIANG; SYSTEM SAFETY*, 6-A-42*, VIDEO* VEH DELAY: 00:39				
19:29 09/29/09	T REVENUE	75				735	WASHINGTON & EMBARCADERO (SB)	VEHICLE ACCIDENT REVENUE#735-012 / AUTO	SB	19:29		15
							1069549	INSP D FONG; 6-A-50*				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability



<b>Date</b>	<b>Day of week</b>	<b>A.M.</b>	<b>P.M.</b>
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	124
09/22/09	TUESDAY	119	122
09/23/09	WEDNESDAY	121	122
09/24/09	THURSDAY	118	119
09/25/09	FRIDAY	116	116
09/28/09	MONDAY	116	120
09/29/09	TUESDAY	117	121
09/30/09	WEDNESDAY	114	

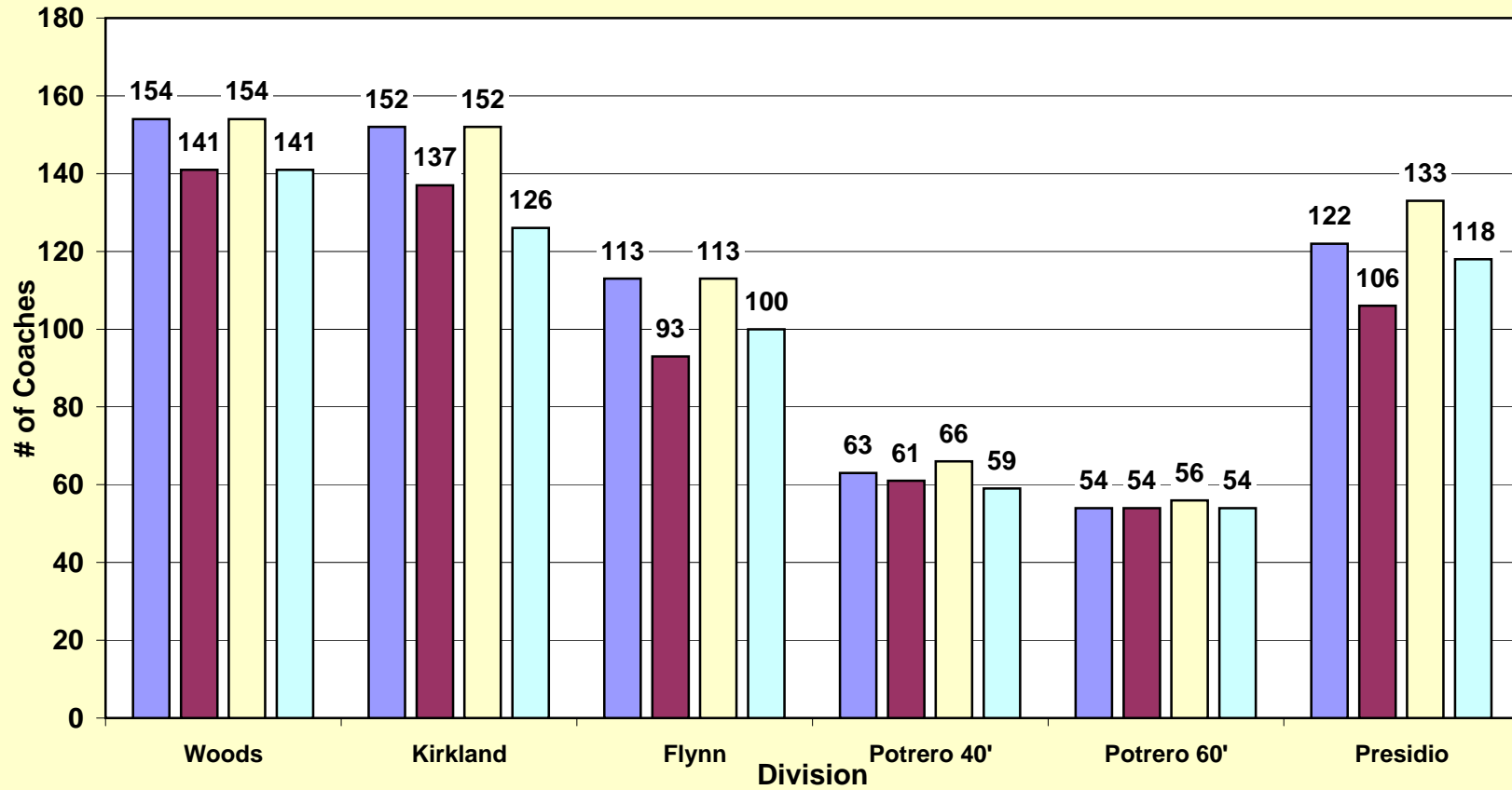
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>9/30/2009</b> <b>Wednesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	1
ATCS	4
BRAKE SYSTEM	4
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	3
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>37</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 9/30/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>12</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>9</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 9/30/09 & 9/29/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>9/30/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	0	0	3	3	16
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance Holds	27	3	11	41	12	19	43	74	115
Awaiting parts	4	2	1	7	4	7	9	20	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	3	1	4	5
Equipment available for service @ 7:45 a.m.	154	152	113	419	63	54	122	239	658
Final a.m. pull-out	141	137	93	371	61	54	106	221	592
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	0	2	2	0	0	0	0	2
<b>Afternoon (p.m.) availability</b>									
<b>9/29/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	27	3	11	41	9	17	32	58	99
Awaiting parts	1	2	0	3	4	7	9	20	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	154	152	113	419	66	56	133	255	674
Final p.m. pull-out	141	126	100	367	59	54	118	231	598
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	0	1	3	0	2	0	2	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, SEPTEMBER 29, 2009</b>											
Green	241	52	18	5	14	15	21.6	7.5	2.1	5.8	6.2
Cable Car	134	34	9	5	9	11	25.4	6.7	3.7	6.7	8.2
Potrero	281	55	22	8	16	9	19.6	7.8	2.8	5.7	3.2
Presidio	209	35	13	7	9	6	16.7	6.2	3.3	4.3	2.9
Kirkland	254	48	13	4	21	10	18.9	5.1	1.6	8.3	3.9
Woods	305	68	17	6	32	13	22.3	5.6	2.0	10.5	4.3
Flynn	195	39	21	5	10	3	20.0	10.8	2.6	5.1	1.5
<b>Total</b>	<b>1,619</b>	<b>331</b>	<b>113</b>	<b>40</b>	<b>111</b>	<b>67</b>	<b>20.4%</b>	<b>7.0%</b>	<b>2.5%</b>	<b>6.9%</b>	<b>4.1%</b>

**Summary For The Last 7 Days**

TUESDAY 9 22	1,626	320	114	42	103	61	20%	7%	3%	6%	4
WEDNESDAY 9 23	1,625	320	109	43	108	60	20%	7%	3%	7%	4
THURSDAY 9 24	1,635	332	112	46	106	68	20%	7%	3%	6%	4
FRIDAY 9 25	1,597	308	109	41	111	47	19%	7%	3%	7%	3
SATURDAY 9 26	1,137	279	110	37	79	53	25%	10%	3%	7%	5
SUNDAY 9 27	1,091	263	103	27	82	51	24%	9%	2%	7%	5
MONDAY 9 28	1,656	361	136	44	116	65	22%	8%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.