

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, September 29, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.9</b>	<b>25</b>	<b>39</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>118</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>143</b>	<b>185</b>	<b>29%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>55</b>	<b>22%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>130</b>	<b>33%</b>
<b>TOTAL</b>	<b>703</b>	<b>807</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	229	52	11	9	19	13
Cable Car	118	17	3	4	6	4
Potrero	245	68	17	8	30	13
Presidio	196	29	5	8	6	10
Kirkland	230	53	15	12	19	7
Woods	376	71	21	11	22	17
Flynn	191	39	12	5	17	5
<b>TOTAL</b>	<b>1,585</b>	<b>329</b>	<b>84</b>	<b>57</b>	<b>119</b>	<b>69</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:07 09/29/10	R OPERATOR KI	40	2043	636	12	8001	24TH ST & MISSION (OB)	ACCIDENT COACH & TAXI	OB	08:07	08:28	39
								INSP JOMOC, SYSTEM SAFETY*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:21				
08:29 09/29/10	R OPERATOR KI	40	1592	695	19	8319	NORTH POINT & LARKIN	ACCIDENT COACH & MOTORCYCLE	IB	08:29	10:06	39
								INSP V. HOLMES, MEDIC #83, ENG #41, ENG #28, POLICE #3A102, CASE #100904231, AID REFUSED, NO DAMAGE TO COACH, MOTORCYCLE MADE CONTACT WITH COACH, DISP*, SYSTEM SAFETY*, VIDEO*, INSP WILCHER TRANSPORTED NEW OPERATOR TO PULL COACH IN, OPERATOR 799 SI KIRKLAND N/R [EOR 10:37] VEH DELAY: 02:08				
10:33 09/29/10	R OPERATOR FL	35	1727	416	8X	6209	UNION & COLUMBUS (IB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	IB	10:33	11:03	11
								INSPECTOR DAVIS, L. CLEARED MINOR DAMAGE (CONVEX MIRROR) NO 799 SI FLYNN N/R VEH DELAY: 00:30				
15:25 09/29/10	R OPERATOR FL	11	1466	468	38	6283	GEARY & DIVISADERO (IB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	IB	15:25	15:26	30
								OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT HOWARD & MAIN TERMINAL. VEH DELAY: 00:01				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:14 09/29/10	R OPERATOR KI	27	1399	682	43	8316	MASONIC & TURK (OB)	ACCIDENT COACH & POSTAL TRUCK, ONE INJURY.	OB	16:14	17:40	30
							1129230	INSP B LUM RESP. MEDIC 77 TREATED & RELEASED ON PASSENGER. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT IN DUE THE OPERATOR WAS DUE OFF AT 1826 HRS. INSP J GIANG; CLAIMS 6A42 RESP. SFPD 3F13C RESP. SYSTEM SAFETY*. LEAD INSP A ANDREWS*. SI KIRKLAND N/R [EOR 18:26] VEH DELAY: 02:12				
16:30 09/29/10	R OPERATOR PO	26	3056	408	30	7040	STOCKTON & PACIFIC (OB)	ALLEGED ACCIDENT (COACH / BIKE, H&R), NO INJURY	OB	16:25		11
							1129204	OPERATOR WILL BE INTERVIEWED				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:20 09/29/10	R OPERATOR ME	86	359	9	J	1491	CHURCH & DUBOCE (OB)	BROKEN PANTOGRAPH	OB LD	05:20 05:20	06:25 07:01	85
							1128858	OVERHEAD LINE #824.4T40,4T42,4T75,4S23,4S48,1T64, SS/STAFF*,N-LINE SWITCHBACK AT CASTRO-XOVER OB/IB.J LINE SWITCHBACK AT 16TH IB/OB.SHUTTLES SENT TO DUBOCE/CHURCH.LSGP* VEH DELAY: 01:05 LINE DELAY: 01:41				
16:51 09/29/10	R OPERATOR PR	26	3154	128	5	5633	MARKET ST & BATTERY ST (IB,OB)	BLOCKED BY NON MUNI ACCIDENT	IB LD	16:51 16:55	16:55 17:24	74
							1129228	SENIOR STAFF* LSGP: 311 CENTER* INSP J FLORES (1T61) & D FONG (1T68) RESPONDED AND ASSISTED. VEH DELAY: 00:04 LINE DELAY: 00:29				
16:52 09/29/10	R OPERATOR GV	20	2604	172	F	1015	MARKET ST & 1ST ST (IB)	BLOCKED BY NON MUNI ACCIDENT	IB LD	16:52 16:52	17:25 17:25	74
							1129210	LSGP; INSP D KINDSTEDT ASSISTED. VEH DELAY: 00:33 LINE DELAY: 00:33				
16:54 09/29/10	R OPERATOR GV	20	0685	166	F	1056	MARKET ST & SUTTER ST (OB)	BLOCKED BY A NON MUNI ACCIDENT	OB LD	16:54 16:54	17:25 17:25	74
							1129209	SENIOR STAFF; LSGP; INSP D KINDSTEDT RESPONDED AND ASSISTED; ^F^ LINE SWITCHED BACK OB TO IB @ THE FERRIES; IB TO OB @ MARKET ST & 11TH ST. VEH DELAY: 00:31 LINE DELAY: 00:31				
19:14 09/29/10	R OPERATOR PO	30	2717	404	22	5452	CONNECTICUT & 18TH ST (IB,OB)	SFPD BLOCKING (NON-MUNI INJURY ACCIDENT)	IB LD	19:14 19:14	19:25 20:50	30
							1129261	INSP T ESPINOSA CLEARED THE COACH. SFPD CLEARED THE STREET. 22-LINE SWITH BACK AT 17TH ST & KANSAS. ONE SHUTTLE USED. REROUTES FOR THE 10-LINE. INSP B NEWMAN ALSO RESP. VEH DELAY: 00:11 LINE DELAY: 01:36				