

## DAILY SERVICE DELIVERY OVERVIEW

**Saturday, June 12, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>778</b>	<b>98.1</b>	<b>15</b>	<b>51</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>56</b>	<b>98</b>	<b>75%</b>
<b>F LINE</b>	<b>19</b>	<b>21</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>63</b>	<b>125</b>	<b>98%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>115</b>	<b>92%</b>
<b>FLYNN</b>	<b>77</b>	<b>105</b>	<b>36%</b>
<b>POTRERO 40</b>	<b>33</b>	<b>56</b>	<b>70%</b>
<b>POTRERO 60</b>	<b>38</b>	<b>49</b>	<b>29%</b>
<b>PRESIDIO</b>	<b>64</b>	<b>148</b>	<b>131%</b>
<b>TOTAL</b>	<b>436</b>	<b>747</b>	<b>71%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	165	60	18	6	20	16
Cable Car	116	30	5	6	10	9
Potrero	170	45	14	9	15	7
Presidio	141	30	13	4	7	6
Kirkland	132	30	9	2	11	8
Woods	219	51	14	5	18	14
Flynn	161	46	16	6	17	7
<b>Total</b>	<b>1,104</b>	<b>292</b>	<b>89</b>	<b>38</b>	<b>98</b>	<b>67</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:35 06/12/10	R OPERATOR PO	14	3236	350	49	7046	MISSION & BRAZIL (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT AND RUN.	IB	13:35	13:36	30
						1111500	OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT MISSION & 11TH ST SWITCH BACK. VEH DELAY: 00:01					
14:28 06/12/10	R OPERATOR KI	32	3655	706	28	8360	GOLDEN GATE BRIDGE & PLAZA (OB)	ACCIDENT COACH & TAXI, NO INJURY. AIR BAG.	OB	14:28	15:15	30
						1111401	INSP L BROWN CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT IN DUE TO AIR BAG PROBLEM. SI KIRKLAND 8203 @15:50 VEH DELAY: 01:22					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:18 06/12/10	R OPERATOR KI	38	3558	715	2	8229	KIRKLAND YARD (PO)	VEHICLE ACCIDENT COACH/ COACH	PO	18:18	19:21	36
							1111570	INSP B. NEWMAN RESP. VIDEO* CLAIMS 6A46* S/S* MODERATE DAMAGE TO OTHER COACH (LEFT SDIE MIRROR BROKEN) OPERATOR 799 NON DRIVING DISPATCHER* VEH DELAY: 01:03				
19:15 06/12/10	R OPERATOR PR	39	3536	126	45	5520	UNION & COLUMBUS (OB)	VEHICLE ACCIDENT COACH/AUTO	OB	19:15	20:05	36
							1111571	INSP T. ALDANA RESP. VIDEO* CLAIMS 6A46* S/S* VEH DELAY: 00:50				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
14:14 06/12/10	R OPERATOR GV	87	333	168	F	1007	MARKET BETWEEN GOUGH & FRANKLIN (IB)	PCC AND AUTO ACCIDENT NO INJURIES REPORTED
							1111544	4T40*,4C55*,4S44*SS/STAFF,LSGP, AUTO MOVE INTO PCC TRACKS CONTACT MADE, MIDBLOCK NO FORM ^R^, NO 799, OPERATOR BACK IN SERVICE. LINE DELAY: 00:29
19:58 06/12/10	R INSP M CONTRE ME	87	1885	095	N	1472	EMBARCADERO STATION (OB)	NO GREEN DOOR LIGHT
							1111585	[LRV2=1400]OPERATOR RETURNED TO SERVICE DUBOCE AVE/CHURCH ST. VEH DELAY: 01:20 LINE DELAY: 01:08

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**06 11 10 FRIDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	2	0	
<b>Kirkland</b>	8	0	0	0	2=11, 12=1, 19=2, 28=1, 43=1, 47=2
<b>Woods</b>	11	0	0	0	9=2, 17=1, 44=3, 48=2, 54=2,71=1
<b>Potrero</b>	10	0	0	0	14=4, 22=2, 24=1, 30=2, 49=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	13	0	0	0	L=3, KT=5, J=2, N=3
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>44</b>	<b>0</b>	<b>3</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**  
( Day- Date )

**06 13 10 AM NOLO MORNING REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	1	0	38=1
Kirkland	1	0	0	1	12=1
Woods	2	0	0	0	44=1; 29=1
Potrero	0	0	0	0	
Presidio	0	0	1	0	
Green	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	<b>4</b>	<b>0</b>	<b>2</b>	<b>1</b>	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - (TIME)

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SATURDAY, JUNE 12, 2010</b>							
SIGN UP MAY 2010							
<b>Cable Car one-piece</b>	2	8	9.1%	46	2	8	95.7%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	7	0.0%	123	0	7	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	2	1.8%	101	1	2	99.0%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	4	1.1%	146	1	4	99.3%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	5	5	7.5%	129	5	5	96.1%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	0	7	0.0%	113	0	7	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	11	4.5%	90	3	11	96.7%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	3	7	30.0%	30	3	7	90.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>778</b>	<b>15</b>	<b>51</b>	<b>98.1%</b>