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SFMTA

Municipal Transportation Agency

Director's Message



SFMTA Director of Transportation,
Edward D. Reiskin

Colleagues:

In the short time that I have been at the Agency I have been impressed by the many fine employees who have maintained steady momentum on a number of important initiatives aimed at providing more and better Muni service, keeping the city's transportation system operating well and in a state of good repair, and setting strategic direction for the future.

Some recent initiatives include:

- Making permanent the NX Express Bus following a successful pilot that exceeded ridership projections and demonstrated conclusively that it reduced overcrowding on Muni's N Judah Line by providing supplemental bus service that is reliable and attractive to Muni customers.
- Extending the Muni 14L Mission Route to Daly City BART in January during weekday rush-hour periods.
- Increasing service on the F Historic Streetcar Line to every five minutes between 10 a.m. and 5:30 p.m. seven days a week.
- Continuing the rehabilitation of Muni light rail vehicles and streetcars.
- Teaming with the Department of Planning to initiate the Transit Effectiveness Project (TEP) environmental review and preparing for outreach in early 2012 to communities on specific projects proposed in their neighborhoods.
- Completing the California Cable Car Line Improvement Project.
- Advancing construction on the new Islais Creek bus facility.
- Launching the massive Church & Duboce Track and Street Improvement Project along with other track replacement projects on Carl and Cole streets and at our Green Division in Balboa Park.
- Making our streets safer for pedestrians by:
 - Co-chairing the Mayor's Pedestrian Safety Task force
 - Installing 15 mph speed limit signs at 50 schools around the city
 - Leveraging a \$1.1 million grant to upgrade crosswalks and to launch a citywide pedestrian safety campaign
 - Continuing to install pedestrian countdown signals at intersections
- Pilot testing dedicated, on-street parking spaces for car sharing.
- Implementing San Francisco Bicycle Plan projects such as:
 - Extending the bike lane network
 - Installing 12 bicycle corrals providing secure parking for biking employees at businesses and 100 new sidewalk bike racks
 - Conducting 20 bike safety classes through a contract with the San Francisco Bike Coalition
- Launching a number of enhancements under the SFpark umbrella including:
 - Extending the third-party mobile app for iPhone users released last spring to Android phones
 - Providing SFpark garage pricing and availability via text message on any cell phone
 - Conducting a test in the Castro of text alerts to motorists when their parking meters are about to expire and providing a pay-by-phone feature
 - Raising and lowering meter rates and adjusting times based on market demand at SFpark pilot sites throughout the city.
- Deploying SFMTA Taxi Investigators to high-traffic taxi areas for the first time in three years to enforce taxi regulations as outlined in the Transportation Code and to rid the streets of "bandit cabs," illegal, mostly unlicensed and usually uninsured drivers, while getting limousines out of taxi stands and working with hotel management to deal with doormen who "sell" airport rides to limo and taxi drivers.
- Leveraging the city's traffic management system, SFgo, to further support *Transit First* by initiating a full upgrade of all signals and the traffic communications network along and adjacent to the Van Ness corridor in anticipation of the Van Ness Bus Rapid Transit Project.
- Negotiating a new van contract for SF Access that serves 200,000 disabled customers annually, and saving \$2 million in accessible service costs as a result of the new debit card fare system.
- Submitting the application for nearly \$1 billion in federal funding to build the Central Subway Project, which we anticipate receiving in the New Year.

Moreover, I want you to know that we are taking the Fiscal Year 2013-2018 Strategic Plan to our Board of Directors in January for approval. This plan will be our road map for the next six years to guide the Agency toward achieving specific goals and objectives and setting forth metrics to measure our progress. You will be hearing more about the Strategic Plan in the coming months as each division develops its own action plan. These departmental action plans will subsequently determine individual performance plans for each employee.

As impressive as your accomplishments have been this year, we must also be ever mindful that the economic recovery is still fragile and that the SFMTA faces operating deficits this year and in the upcoming two fiscal years. Nevertheless, armed with a new strategic plan, the bench strength provided by you and the robust support that we receive from our stakeholders, we can embark on the New Year confident that we will continue our Capital Improvement Program, provide more and better service and begin to resolve the structural operating and capital budget deficits that have all too often stifled the Agency's progress.

In the meantime, I extend best wishes to you and your family for a safe, memorable holiday season. I look forward to working with you in the New Year to complete and begin implementing our Strategic Plan.

Ed

Muni's Geneva Yard Rechristened Cameron Beach Yard

Muni's former Geneva Yard, located at the corner of Geneva and San Jose avenues, was renamed the Cameron Beach Yard at a dedication ceremony held on Oct. 25 to honor the late SFMTA Board member and lifelong transit enthusiast who passed away earlier this year.



Members of the Cameron Beach family (left) and Vice-Chairman Jerry Lee (right) unveil the commemorative plaque that will be installed in the Cameron Beach Yard.

The well-attended event featured numerous speakers and dignitaries that included Mayor Edwin Lee, current and former San Francisco City Supervisors, Board Chairman Tom Nolan, current and former members of the SFMTA Board of Directors, Director of Transportation Ed Reiskin and friends and family members who came from far and wide to honor the late director.

Director Beach's passion and lifelong dedication were remembered by Mayor Lee who implored those who attended to "...recall the lessons (Director Beach) taught us and let us work together to keep his energy and enthusiasm

for serving San Francisco alive throughout Muni and the city."

The Cameron Beach Yard serves as a storage area for the Agency's fleet of vintage streetcars which are housed under a protective enclosure shielded from the elements, a project spearheaded and championed by Beach. New signage and a commemorative plaque were also unveiled at the event.



Muni's newly dedicated Cameron Beach Yard.

Muni to Give Customers Free New Year's Lift

This New Year's Eve the SFMTA is once again doing its part to keep the streets of San Francisco safe from overindulgent drivers as the "Ride Muni Free" campaign returns Dec. 31 from 8 p.m. to 6 a.m. New Year's Day. Customers are welcome to ride any Muni vehicle free throughout the city during this time period.

The popular ongoing program is not only a green and safe transportation mode for New Year's revelers, but for anyone traveling within San Francisco this New Year's Eve. Celebrate the New Year by leaving your car at home and ride Muni free! Visit sfmta.com/newyear for more information. Some taxi companies also will be providing free service New Year's Eve.

SFMTA Raises Nearly 7K for the American Heart Association

The SFMTA had a great Heart Walk campaign! The Agency created 12 teams and recruited 139 colleagues, friends and family members to participate in the annual fundraiser. Together we raised over \$6,700 for the American Heart Association. Clad in tee-shirts with a logo designed by Chimmy Lee and Mark De Anda of the Marketing Section, the SFMTA joined thousands of other local companies and took to the streets on Sept. 16 to raise awareness and funds for heart-healthy initiatives.

A hearty congratulations to all our team leaders: Cameron Beck, Craig Chandler, Jennifer Wong, Cheong-Tseng Eng, Jane Elliott, Pamela Jang, Katherine Kwok, Tim Lee, Francis Pang, Eileen Ross, Jeannette Sanchez, Will Tabajonda and Carleton Wong who—under Janis Yuen's leadership—made this a tremendously successful campaign.



TAKING GREEN ALTERNATIVES TO HEART

SFMTA Receives Dual Honors at 2011 APTA Meeting and Expo



For the third time in as many years, the San Francisco Municipal Transportation Agency has won an American Public Transportation Association (APTA) AdWheel Award for advertising excellence. Board Director Cameron Beach, who passed away in March of this year, was also honored at the 32nd Annual APTA Meeting and Expo held in New Orleans on Oct. 3.

The SFMTA's "Anti-Crime Campaign" took first place honors in the Public Relations/Awareness or Educational Campaign category at the annual gathering of industry professionals. Produced by the Agency's Marketing staff, it included a series of six ads that served a dual purpose, providing both safety tips to customers and forewarning would-be lawbreakers of new, stiffer penalties for criminal activities onboard Muni vehicles. The ads appeared on buses and trains.

The second APTA award marked a bittersweet occasion for the Agency as Director Cameron Beach was honored posthumously with the 2011 Local Distinguished Service Award for his lifetime dedication to the transportation industry. Beach family members along with Agency officials were on hand to accept the award which was preceded by a moving audio/video tribute to the late Board member.

ThinkBike Workshops Take Their Cue from the Dutch Masters

On Sept. 19 and 20, San Francisco and the Consulate General of the Netherlands, in coordination with the SFMTA and the San Francisco Bike Coalition (SFBC), gathered for "ThinkBike: A Dutch Vision for SF Streets." The two-day workshop brought Dutch bicycle transportation experts together with San Francisco transportation planners, engineers and bicycle advocates to plan and discuss how the city can become more bike-friendly.

Mayor Ed Lee welcomed the crowd of roughly 100 guests and spoke about the importance of promoting bicycling in San Francisco. Hillie Talens, a bikeway design expert from the Netherlands, delivered an audio-video presentation with compelling metrics showing how strong bicycle promotion in the Netherlands has benefited the Dutch quality of life. Leah Shahum, San Francisco Bike Coalition Executive Director, also recounted her cycling experiences during a recent eight-month sabbatical in Amsterdam.

The Dutch experts then led a series of workshops in which three teams consisting of local transportation staff, advocates

and other experts and stakeholders worked together to propose recommendations to improve the safety and comfort of cycling along three key San Francisco corridors: mid-Market Street, upper Polk Street and The Wiggle. At a closing ceremony held at the War Memorial Green Room, the group's recommendations were shared with government leaders, members of the press and the general public in an effort to help garner political support for their implementation.

The SFMTA will now work toward evaluating feasibility and identifying funding to implement the recommendations from ThinkBike. Given available funding, the SFMTA has identified several ThinkBike recommendations that will be implemented over the next few months including green-backed sharrows (aka "super sharrows") along The Wiggle to help guide cyclists and enhance motorists' awareness; continental crosswalks along The Wiggle to enhance yielding to pedestrians; and intersection guide markings at the intersection of Market, Duboce and Buchanan to help guide turning cyclists and to advise turning motorists to be vigilant of cyclists.

Popular N^x Pilot Becomes Permanent

On Dec. 6, six months after the N^x Judah Express bus pilot was launched, the SFMTA Board of Directors authorized making the supplemental service permanent based on the strong ridership and positive customer feedback collected during the pilot project.

The N Judah is the most heavily used Muni rail line, with nearly 40,000 boardings per day. The pilot also provided

an opportunity to test new service management and maintenance techniques, leading to record on-time performance and reduced in-service vehicle failures. The N^x Express has met the pilot objectives of reducing pass-ups and improving reliability of the N Judah rail line.

Taxi Investigators: The New Enforcers

The SFMTA has enlisted a new kind of crime fighter to protect the rights of San Francisco cab drivers and their customers. These newly appointed defenders of justice don't wear a cape—they wear a cap—and justice is doled out not with punches, but where it hurts most, to the perpetrator's wallet.

In August of this year, Taxi Services deployed Field Enforcement Officers, or Taxi Investigators, to high-traffic taxi areas for the first time in three years. The SFMTA-assigned sleuths are first and foremost tasked with enforcing taxi regulations as outlined in the Transportation Code. Those duties include verifying that medallion holders are meeting their mandated driving requirement of 800 hours a year, responding to various complaints, inspecting taxi company premises and records, and ensuring the clean and safe operation of vehicles.

But recently, Taxi Investigators have been lauded for their ability to take a bite out of a number of more egregious taxi crimes. Those crimes include ridding the streets of "bandit cabs," illegal, mostly unlicensed and usually uninsured drivers; running limousines out of taxi stands; and working with hotel management to deal with unscrupulous doormen who "sell" airport rides to limo and taxi drivers.

Like Fare Inspectors, Taxi Investigators are not peace officers and cannot make an arrest, but they can issue citations and impound vehicles. Bandit cabs are particularly distressing to both the SFMTA and to cab drivers. If a cab doesn't have the phrase "San Francisco Taxicab" painted on it, it's a bandit or out-of-town cab, and is operating without an SFMTA permit. This is a major public safety concern, and as a deterrent to these drivers, bandit cab operators, by state law, can be fined \$5,000 by Taxi Investigators.



Taxi Investigator Eric Richholt
(Photo courtesy of Ed Healy)

Another source of contention with medallion holders involves hotel doormen who receive a kickback from limousine drivers for coveted airport rides. Investigators monitor the white zones in front of popular hotels and chase out any vehicle that is not loading or unloading, giving legitimate taxi drivers an opportunity to move up in the taxi queue and earn a lucrative airport fare. Because of the work of Taxi Investigators, cab drivers are reporting that they are finally able to garner these fares, which many claim have been unavailable to them for over 15 years.

Van Ness BRT Clears Important Hurdle

The Van Ness Bus Rapid Transit (BRT) Project reached a major milestone in November when the Draft Environmental Impact Statement/Report (DEIS/DEIR) was released for review and public comment. The 45-day public comment period was open from Nov. 4 to Dec. 19.



Alternate 2: Side BRT

The release of the DEIS/DEIR is the culmination of a four-year effort to develop and analyze alternatives for BRT implementation along Van Ness Avenue between Mission and Lombard streets (about two miles). A baseline alternative (no project) and three project alternatives were analyzed.

The project alternatives are expected to reduce transit run times by 19 to 32 percent, and significantly improve reliability by separating transit vehicles and mixed traffic. Ridership gains are estimated to be

as much as 35 percent after the project is implemented. The project is rated by the Federal Transit Administration as one of the most cost-effective projects in the nation.



Alternate 3: Center/Side BRT

The project alternative costs are estimated at \$95 to \$138 million. Parallel projects including replacement of streetlights, poles and electric overhead; SFgo signal system implementation; and street repavement are estimated to cost an additional \$70 million. New transit vehicles will be acquired as part of regular replacement of SFMTA vehicles to be used in service for this project. The project is over 90 percent funded at this time.



Alternate 4: Center/Center BRT

The next steps include the selection of a locally preferred alternative (LPA) from one of the project alternatives this spring, followed by more advanced design and engineering work. The tentative date for the new BRT service on Van Ness Avenue is late 2016.

SFgo Sets Up Lines of Communication for Van Ness BRT

The SFgo team is on the move, powering through integral infrastructure upgrading for the upcoming Van Ness BRT Project.

To support the City's *Transit First* policy and Transit Signal Priority Program, SFgo has focused on improvements to the Van Ness Corridor (Van Ness Avenue, Franklin, Gough and Polk streets) as the program's highest priority project. The scope of work is extensive, requiring a full upgrade of all the traffic signals and the communication network for all four thoroughfares.

Specifically, this project will install a new communications network and advanced traffic signal controllers along Gough and Franklin streets, and ensure that those corridors will be in direct communication with SFgo's Traffic Management Center (TMC) Furthermore, the project will allow the Lombard and Bush street corridors to communicate with

SFgo's TMC via Van Ness Avenue. Both the Lombard and Bush corridors already include new conduits, fiber optics and advanced traffic signal controllers but are presently isolated because of the lack of a fiber communications link to SFgo's TMC. Lombard Street (also part of US 101) was upgraded in 2006 as a joint project between Caltrans and the city, and Bush Street was upgraded in 2004.

Due to the enormity of the overall Van Ness BRT Project, work will be completed in four phases beginning with Gough Street followed by Franklin Street, network communications and system integration, and then Van Ness Avenue.

SFgo substantially completed Gough Street in November; construction of the Franklin Street Phase is expected to begin in spring 2012.

Important Progress Being Made on Church & Duboce Track and Street Improvement Project

The SFMTA successfully installed a rail crossover on Church Street, south of Market Street, during the first partial J Church rail service shutdown, which took place Oct. 21. Thanks go to all of the SFMTA Ambassadors who were on hand to help customers at transfer points during the shutdown.

Due to a delay in the delivery of track components from the manufacturer, the second shutdown, originally scheduled for Nov. 4, had to be canceled.

The scope of work for the second shutdown, which includes replacing the diamond crossing tracks at the Church and Market streets intersection, has been rescheduled for the weekend of Jan. 27. Construction will require a partial shutdown



Crews worked around the clock to install a track crossover on Church Street, south of Market Street, during the Oct. 21, weekend. (Photo provided by SFMTA Construction Division)

of the F Market & Wharves and J Church lines and reroutes of the 22 Fillmore, 37 Corbett and N Owl bus routes.

The Church & Duboce Track and Street Improvement Project will require multiple partial rail service shutdowns of individual lines on weekends during the construction period continuing through 2013. Substitute bus shuttle service will be provided during the partial shutdowns. In addition to the individual line shutdowns slated for

weekends, there will be an extended partial shutdown of both J and N lines tentatively scheduled for May 25 to replace the Half Grand Union at the intersection of Church and Duboce streets.

Islais Creek Motor Facility Working from the Ground Up

The Islais Creek Motor Coach Facility Project continues to move forward with construction on schedule and within budget. Contractors recently finished pouring aerated concrete to replace two-feet of contaminated soil that was excavated from the site. The tainted soil was trucked to another location and treated before being disposed in a licensed landfill. Grading of the site and soil treatment have been substantially completed.

The historic Copra Crane on site that partially collapsed in September was recently disassembled and relocated to a secure area. The Port of San Francisco is working to refurbish the crane before returning it to its original location.

Other recent developments included building the foundation along the shoreline for the approved public art structure; installation of an oil-water separator to prevent used motor oil and spilled diesel fuel from entering the city sewer system; and the installation of high-intensity discharge lamps in the parking lot.



Construction of Islais Creek Motor Coach Facility is on schedule. (Photo provided by SFMTA Construction Division)

San Francisco Awarded Gold Walk-Friendly Community

The city of San Francisco was honored for the great strides it has taken in bringing the lost art of walking back to city streets.

Mayor Edwin M. Lee and the SFMTA announced that San Francisco has been designated as a Gold Walk-Friendly Community by the Pedestrian and Bicycle Information Center for the city's walkability initiatives and programs. Sponsored by the U.S. Department of Transportation Federal



This parklet, on Columbus Avenue between Vallejo and Green streets gives North Beach residents and visitors the opportunity to stop and enjoy one of the city's most vibrant areas. (Photo courtesy of the San Francisco Bike Coalition)

Highway Administration, Walk-Friendly Communities is a national program that recognizes communities for their commitment to pedestrian safety.

The organization recognized San Francisco for its commitment to accommodating pedestrians in the street network and for successfully integrating pedestrian support

measures into planning ordinances and policies. Some of the key initiatives for which San Francisco was recognized include the Better Streets Plan, strong parking policies,

Sunday Streets, Pavement to Parks, safe crossing policies and Health Impact Assessments.

"This is an honor shared with not just the staff within the SFMTA, but with all agencies in San Francisco that strive to make our streets and sidewalks as safe as possible," said SFMTA Director of Transportation Ed Reiskin.

In addition to the SFMTA, many agencies and advocacy groups in San Francisco contribute to the continued improvement of walking conditions in the city including the San Francisco Police Department, the Department of Public Health, the San Francisco Planning Department, the Department of Public Works, the Recreation and Parks Department, the Department of the Environment, the Pedestrian Safety Advisory Committee and Walk San Francisco.

San Francisco is among 10 communities recognized in the latest round of Walk-Friendly Communities announced. The Walk-Friendly Community designation, awarded in four categories, bronze, silver, gold and platinum, is given to applicant communities that have demonstrated a commitment to improving and sustaining walkability and pedestrian safety through comprehensive programs, plans and policies.



'Tis the Season to Be Careful

Spirits aren't the only thing being lifted around the holidays.

With the increasing stream of seasonal shoppers comes an increase in predatory thieves. This time of year pickpockets and crooks of all types become as commonplace as holiday decor. Muni customers, in particular, should be alert and aware of their surroundings at all times when traveling throughout the system during the holidays. Crowded vehicles create a desirable environment for pickpockets and thieves. Here are a few tips that can help you avoid becoming a holiday victim when riding Muni:

- *Stay awake. A pickpocket's easiest victim is a sleeping customer.*
- *Beware of arguments or commotion. Incidents are often staged to distract would-be victims.*
- *Keep packages securely with you at all times.*
- *Men: Carry your wallets inside your coat or in your front pockets—never in a backpack.*
- *Women: Close all handbags and carry them in front of you.*
- *Never wear a backpack on your back. Carry it in your hands or by your side.*
- *Don't flash your cash or cell phone.*
- *If you are a victim of theft, notify the Transit Operator or contact SFPD at 415.553.0123.*

Central Subway Advances Mean Future Downtown Reroutes

As construction advances for the Central Subway Project, the SFMTA will change the route of the southbound 30 Stockton and 45 Union-Stockton to accommodate construction activity along Stockton and 4th streets beginning Jan. 21. Routes 8X/8AX/8BX and 91 will temporarily maintain their current path of travel but will also be rerouted at a later date to accommodate future construction activity. All northbound service will remain the same.

The 30 Stockton and 45 Union-Stockton reroutes will begin south of the Stockton Street tunnel and proceed right onto Sutter Street, left onto Mason Street, south across Market Street onto 5th Street and then left onto Townsend Street. The SFMTA Transit Division and the public outreach team are working diligently to determine new bus stop locations along the reroute.

Supplemental Muni bus service will be provided as the 8 Shuttle along the Stockton Street corridor daily from 9:30 a.m. to 6:30 p.m. The shuttle terminus will be at Kearny and Pacific with shuttle service making a counter-clockwise loop via Broadway, Stockton, 4th, Folsom, 3rd and Kearny streets.

For more information and to view a map of the reroute, please visit the project website at www.centralsubwaysf.com.

EnRoute NEWS BRIEFS

BackFirst's 12 Days of Fitness. Happy Healthy Holiday Hints to Maintain, Not Gain

Maintaining your weight and managing your caloric intake can be difficult with visions of sugarplums dancing across your holiday plate. Below are 12 timely tips that can help you avoid packing on the pounds this holiday season.

- 1) Go to the holiday party for more than food. Make it a point to converse with someone who is not at the buffet table.
- 2) Eat before you go to the party. Have soup or a sandwich beforehand to ensure that your party mission includes more than consumption. (See rule 1.)
- 3) Wear a tight outfit or "dry clean only" outfit to the party so you won't overeat.
- 4) Eat green and healthy holiday food first. This will help you avoid large quantities of the tempting holiday morsels that are often responsible for holiday weight gain.
- 5) Bring your favorite healthy holiday food to the party for sharing. It'll help dissuade you from eating too much of the wrong foods.
- 6) For your own parties, try to serve tasty foods that are healthy as well.
- 7) Avoid purchasing extra desserts for your holiday party. Less is more.
- 8) Give away your holiday leftovers.
- 9) De-stress by enjoying a favorite physical activity during the holiday season.
- 10) Make sure the activity is one the whole family can enjoy.
- 11) If the activity is not important to all involved, let it go and find one that is.
- 12) Enjoy family traditions and spend quality time with one another. Get plenty of rest; allow yourself to rejuvenate while rejoicing. If you're happy, those around you will feel like celebrating, too!

Happy holidays from BackFirst! For more on BackFirst visit www.backfirst.net.

SFMTA Encourages Employees to Take the Plunge for Special Olympics

Special Olympics Northern California and the San Francisco Police Department have teamed up to promote the Polar Plunge. This is a unique opportunity for individuals, organizations and businesses to support local Special Olympics athletes by jumping or running into San Francisco Bay in the middle of winter. The Plunge is NOT a swim, it is a party. For a minimum of \$125 in pledges, brave souls with warm hearts take a quick dip in chilly waters and then share bragging rights at a post-plunge party. Participants can collect pledges online and set up their own

personal plunge page on the Polar Plunge website and then e-mail family, friends and co-workers to support them. This effort helps the Special Olympics organization which provides free year-round sports training and competition opportunities for children and adults with intellectual disabilities. Visit www.PolarPlungeSO.com for more information.

SFMTA and the Great Race

Twenty-seven members of SFMTA's staff participated in this year's Great Race for Clean Air. Over the course of the campaign, from Sept. 1 through Oct. 31, the SFMTA team saved more than 14,575 pounds of CO2 by walking, biking, taking transit and carpooling to work during this two-month commute challenge.

The Great Race for Clean Air is an annual contest between employers that celebrates commuters with light carbon footprints and challenges the rest of us to contribute to cleaner air by sharing rides, walking, biking and taking transit for some of our trips to work.

SFMTA Reaches Combined Charities Goal

The preliminary numbers are in. The SFMTA exceeded its Combined Charities goal! With the help of a dedicated team of volunteers, the Agency submitted 1,128 names—a 25.2 percent participation rate (the goal was 25 percent). A silent auction and numerous bake sales soliciting participants helped beef up this year's numbers.

Special thanks to Sylvia Alvarez-Lynch, Jaime Barcia, Pauline Bell, Richard Chang, Aida Corpuz, Dino Duazo, Eddie Eke, Jean Ellis-Jones, Dana Fuller, Pauline Gonzalez, Leila Haddad, Carey Huang, Pamela Jang, Willa Johnson, Tim Lee, Siri Littlejohn, Daisy Lucas, Debra McGee, Kathryn Nicholas, Wai Ng, Chucks Ogbonna, Sululagi Palega, Francis Pang, Sherrill Quartini, Adrienne Ricker, Jeannette Sanchez, Shahin Shaikh, Andrew Simmons, Kimberly Stampfer, Munty Taulealo and Laura Zhang who served as captains under Janis Yuen to raise funds for the community-based organizations that Combined Charities serves.

Overall, 16 percent of City and County of San Francisco employees pledged to make a difference. SFMTA colleagues should feel proud that the Agency represents 21.9 percent of all city and County pledges.

En Route

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